



P R O M E T H E E

M E T H O D S



Preference Modeling with the PROMETHEE and GAIA Methods.

National Taipei University

May 13, 2019

Bertrand MARESCHAL

Solvay Brussels School of Economics & Management

bmaresc@ulb.ac.be

<http://www.promethee-gaia.net>

Summary

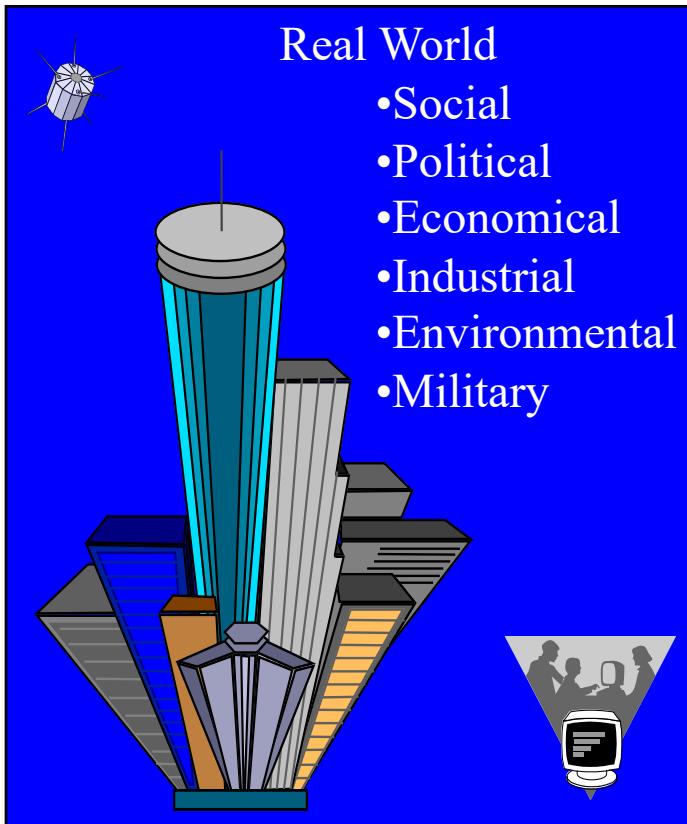
- Decisions
- Decision Aid
- Multicriteria Decision Aid vs Optimization
- PROMETHEE & GAIA
- Preference Modeling
- Visual PROMETHEE Software

Decisions

- Personal decisions
 - Choose a restaurant tonight
 - Choose a university
 - Purchase a new phone, a new car, ...
- Business decisions
 - Develop a new product
 - Choose a computer system
 - Investments, strategies, project management, ...
- Political decisions
 - Join the EU... Leave the EU...
 - Build a new hospital
 - Regional investment, taxes, ...



Decision Making

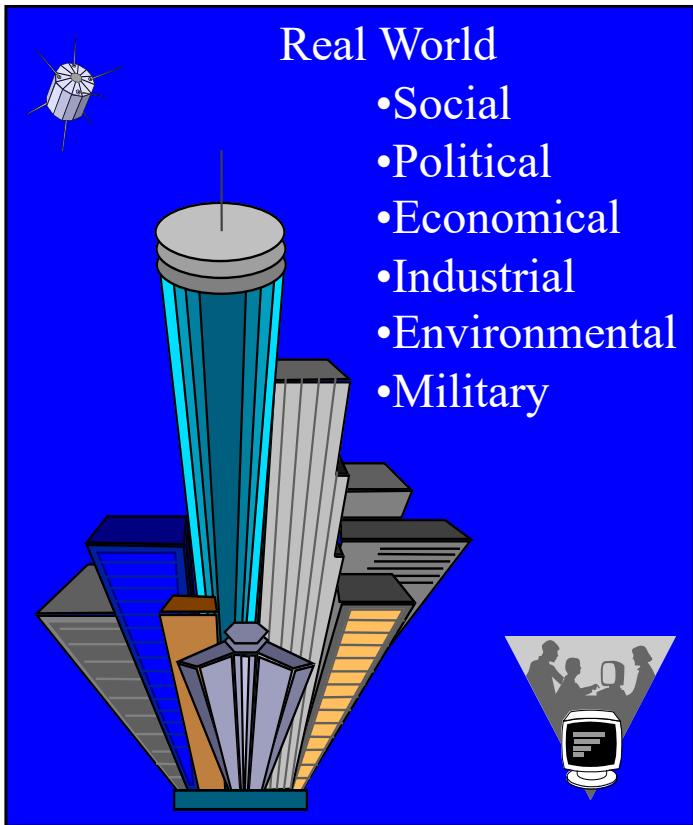


- Describe,
- Understand,
- Manage.

2 Approaches :

- Qualitative approach,
- Quantitative approach.

Decision Aid

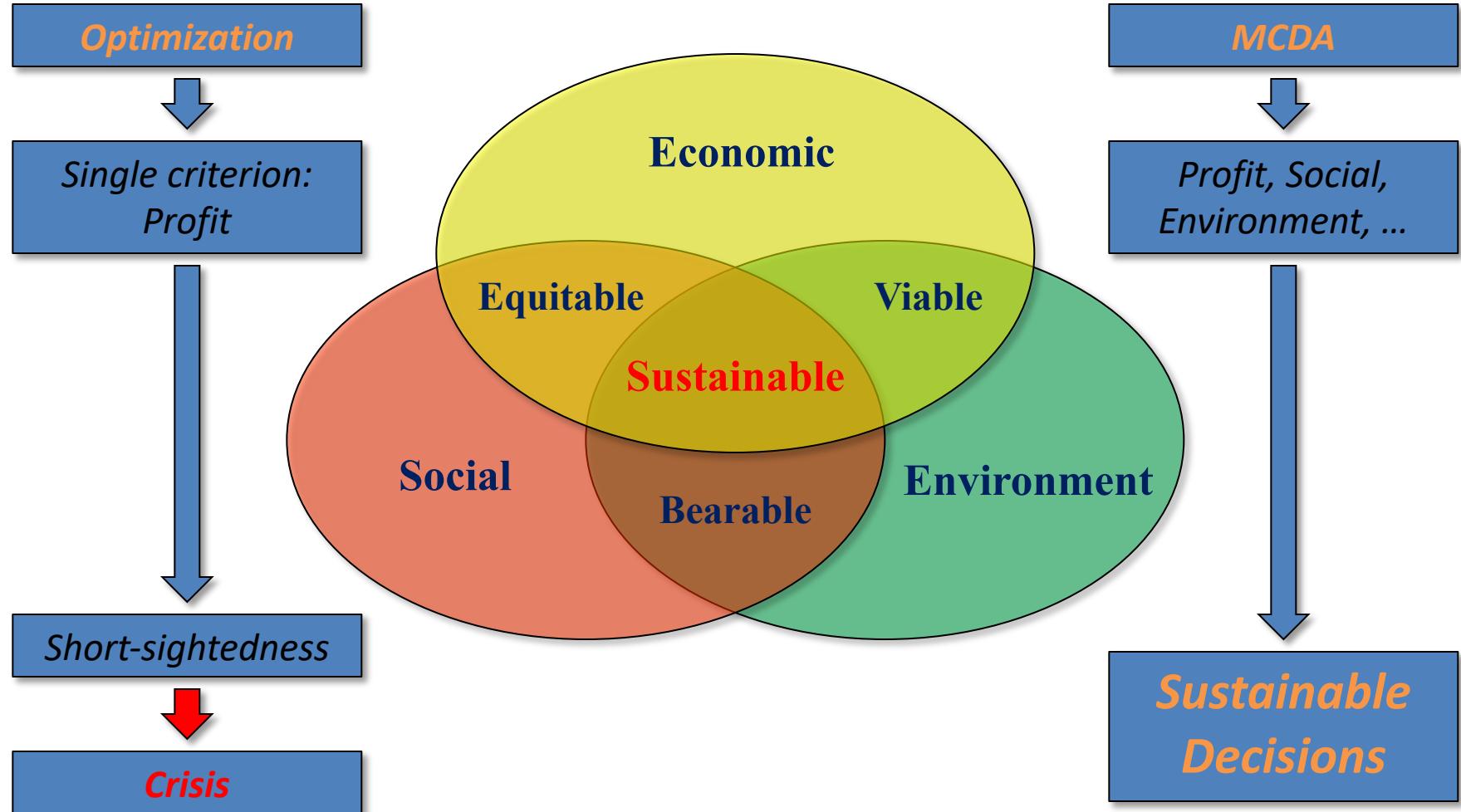


- Approximation to real world!
- Decision Aid.

Quantitative Model?

- Describe possible decisions (actions)?
 - List, variables, ...
- Objective? Best decision? Best choice?
 - Minimize costs?
 - Maximize profit?
 - Maximize quality?
 - Minimize impacts?
- Optimization models?
- Or **MCDA** (**M**ulti**C**riteria **D**ecision **A**id) models...

MCDA vs Optimization



Some Examples:

Decision or Evaluation Problems

- Locating a new plant, a new shop, ...
- Human resources management.
- Purchasing equipment.
- Assessing the quality of suppliers.
- Evaluating projects.
- Selecting an investment strategy.
- Making political decisions...

Multicriteria Table

- Actions:
 - Possible decisions,
 - items to evaluate.
- Criteria:
 - quantitative,
 - qualitative.

Multicriteria Table

Action 1	
Action 2	
Action 3	
Action 4	
Action 5	
...	

Multicriteria Table

	Crit. 1 (unit)	Crit. 2 (unit)	Crit. 3 (unit)	Crit. 4 (unit)	...
Action 1					
Action 2					
Action 3					
Action 4					
Action 5					
...					

Multicriteria Table

	Crit. 1 (/20)	Crit. 2 (rating)	Crit. 3 (qual.)	Crit. 4 (Y/N)	...
Action 1	18	135	G	Yes	...
Action 2	9	147	B	Yes	...
Action 3	15	129	VG	No	...
Action 4	12	146	VB	?	...
Action 5	7	121	G	Yes	...
...

Plant Location

	Investment (M€)	Costs (k€)	Environm. (impact)	...
Site 1	18	135	G	...
Site 2	9	147	B	...
Site 3	15	129	VG	...
Site 4	12	146	VB	...
Site 5	7	121	G	...
...

Purchase Options

	Price (€)	Reliability (days)	Maintenance (estimate)	...
Product A	18	135	G	...
Product B	9	147	B	...
Product C	15	129	VG	...
Product D	12	146	VB	...
Product E	7	121	G	...
...

A Simple Example

*The purchase of a new car
by a Greek family*

Objectives:

- Economy (price),
- Usage (fuel consumption),
- Performance (power),
- Space,
- Comfort.

Multicriteria Table

Cars	Price	Power	Fuel	Space	Comfort
Tourism A	26.000 €	75	8,0	average	average
Sport	29.000 €	110	9,0	very bad	bad
Tourism B	25.500 €	85	7,0	good	average
Luxury 1	38.000 €	90	8,5	good	very good
Economic	15.000 €	50	7,5	bad	very bad
Luxury 2	35.000 €	85	9,0	very good	good

- Best buy?



Multicriteria Table

Cars	Price	Power	Fuel	Space	Comfort
Tourism A	26.000 €	75	8,0	average	average
Sport	29.000 €	110	9,0	very bad	bad
Tourism B	25.500 €	85	7,0	good	average
Luxury 1	38.000 €	90	8,5	good	very good
Economic	15.000 €	50	7,5	bad	very bad
Luxury 2	35.000 €	85	9,0	very good	good

- Best buy?



Multicriteria Table

Cars	Price	Power	Fuel	Space	Comfort
Tourism A	26.000 €	75	8,0	average	average
Sport	29.000 €	110	9,0	very bad	bad
Tourism B	25.500 €	85	7,0	good	average
Luxury 1	38.000 €	90	8,5	good	very good
Economic	15.000 €	50	7,5	bad	very bad
Luxury 2	35.000 €	85	9,0	very good	good

- Best buy?



Multicriteria Table

Cars	Price	Power	Fuel	Space	Comfort
Tourism A	26.000 €	75	8,0	average	average
Sport	29.000 €	110	9,0	very bad	bad
Tourism B	25.500 €	85	7,0	good	average
Luxury 1	38.000 €	90	8,5	good	very good
Economic	15.000 €	50	7,5	bad	very bad
Luxury 2	35.000 €	85	9,0	very good	good

- Best buy?
- Best compromise ?



Multicriteria Table

Cars	Price	Power	Fuel	Space	Comfort
Tourism A	26.000 €	75	8,0	average	average
Sport	29.000 €	110	9,0	very bad	bad
Tourism B	25.500 €	85	7,0	good	average
Luxury 1	38.000 €	90	8,5	good	very good
Economic	15.000 €	50	7,5	bad	very bad
Luxury 2	35.000 €	85	9,0	very good	good

- Best buy?
- Best compromise?
- Priorities of the buyer?



How to address a decision problem?

- **What** is the problem?
- **What** are the issues?
- **Who** is involved (**stakeholders**)?
- **What** is possible (**decisions**)?
- **What** is at stake (**objectives**)?
- **How** to measure achievement (**criteria**)?

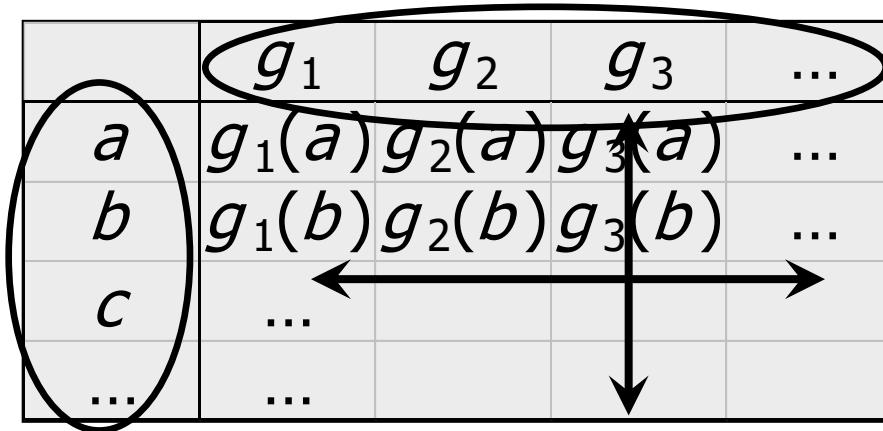
➤ Modeling...

Modeling... 1... 2... 3...

1.
Define the
actions

2.
Define the
criteria

	g_1	g_2	g_3	...
a	$g_1(a)$	$g_2(a)$	$g_3(a)$...
b	$g_1(b)$	$g_2(b)$	$g_3(b)$...
c				
...



The diagram illustrates a PROMETHEE matrix. It consists of a grid where rows represent actions (a, b, c, ...) and columns represent criteria (g_1, g_2, g_3, \dots). The matrix entries are the values of each action under each criterion. A large oval encloses the column headers (g_1, g_2, g_3, \dots) and the first few rows (a, b, c). Another oval encloses the first few columns (a, b, c) and the first few rows (a, b, c). A horizontal double-headed arrow spans across the first three columns, and a vertical arrow points downwards from the third row to the fourth row, indicating the continuation of the matrix.

3.
Model
preferences

Qualitative vs Quantitative Criteria

- Quantitative criteria:
 - Natural numerical scale.
- Qualitative criteria:
 - Qualitative ordinal scale (ex: Likert scales).
 - Maximum 9 levels (7 ± 2) to ensure a consistent evaluation.
 - Presence of a neutral level?
 - Examples:
 - Very good, Good, Average, Bad, Very bad
 - Yes, No
 - ++, +, 0, -, --
 - ++, +, -, --
 - Underlying numerical scale (coding).

Common approaches

- Weighted sum
 - Completely compensatory (averaging).
 - Scale normalization problems.
 - Loss of information:
 - Multicriteria → unicriterion optimization.
- MAUT (multi-attribute utility theory)
 - Still completely compensatory logic.
 - Utility function:
 - Existence?
 - Building procedure?

Outranking Methods

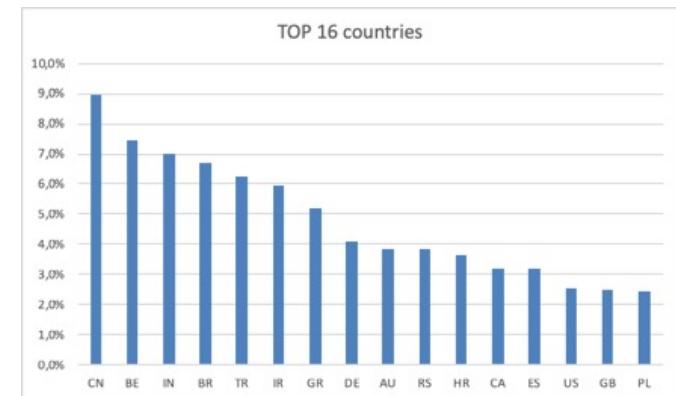
- Majority principle.
- Pairwise comparison of actions.
- Closer to the decision problem.
- Partially compensatory approach.
- **ELECTRE** methods (1968-).
- **PROMETHEE & GAIA** methods (1982-).

Why PROMETHEE?

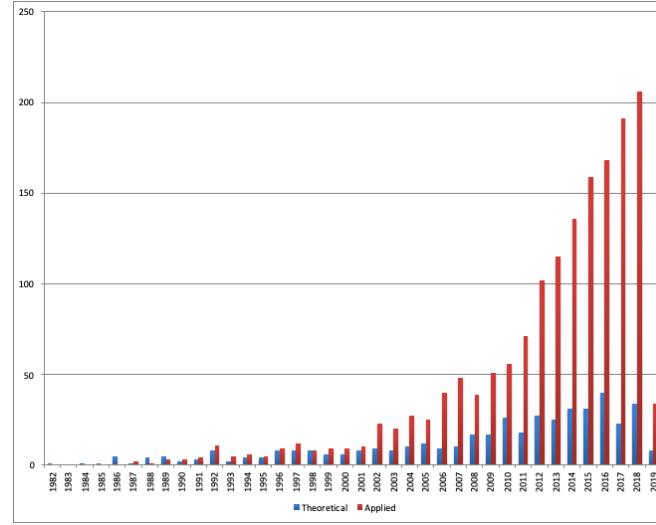
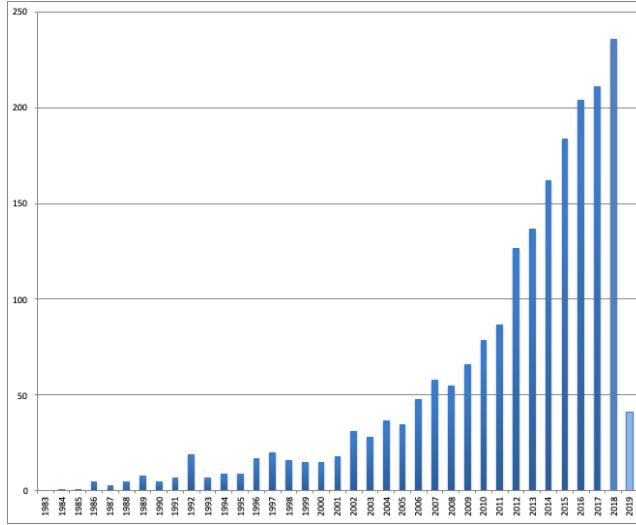
- Proven methodology:
 - 30+ years development,
 - Over 2000 published scientific papers.
- « Simplicity ».
- Visual tools.
- Sensitivity analysis tools.
- Interactivity.
- **Visual PROMETHEE** software.

Some statistics...

- First paper presented in **1982** by J-P. Brans.
- Over **2000** published papers as of today.
- **31** papers published by **37** authors from Taiwan, from **1992** to **2019**.
(worldwide #**20**, after PRC, Belgium, India, Brazil, Turkey, Iran, Greece, Germany, Australia, Serbia, Croatia, Canada, Spain, USA, UK, Poland, ... ; #**14** PPM)
- Main fields of application:
 - Environment
 - Industry
 - Services / Public sector
 - Energy
 - Finance



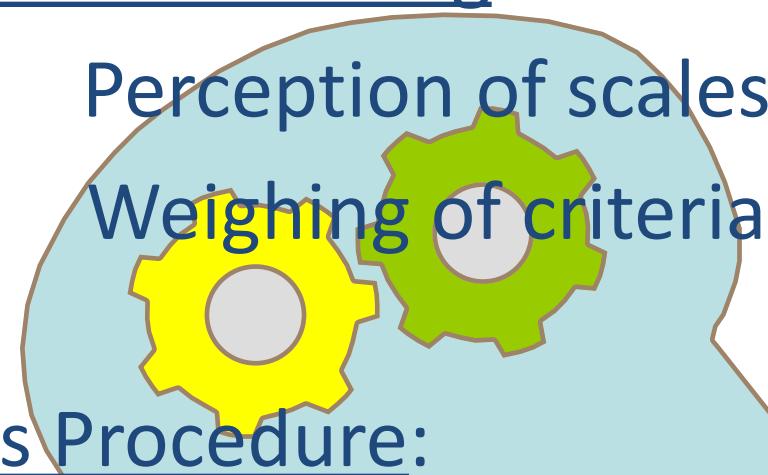
PROMETHEE Timeline



- Over 2000 papers published:
 - 80% applied – 20% theoretical
 - 57% related to “societal” fields
- Median year: 2014
- Over 3600 authors from 83 countries.

PROMETHEE Methods

- Preference modelling:



- Analysis Procedure:

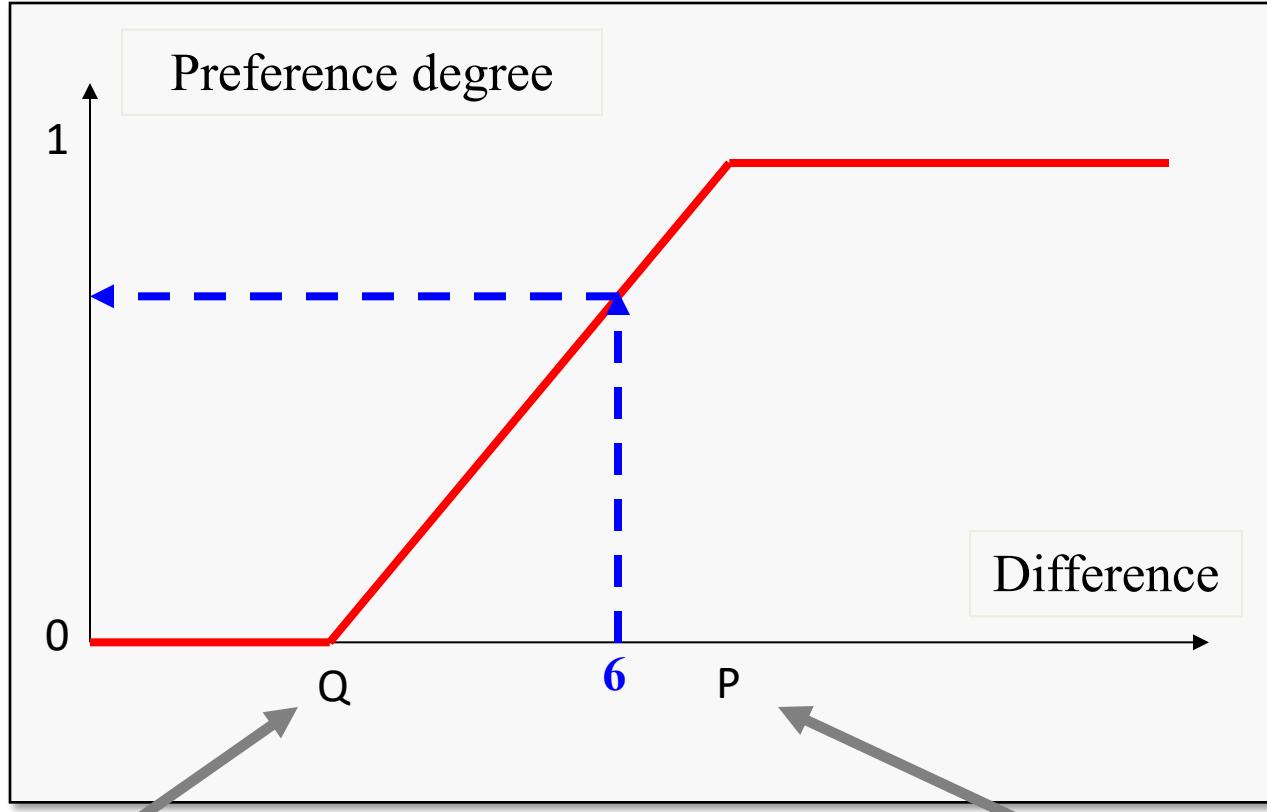
Prescriptive approach: **PROMETHEE**

Descriptive approach: **GAIA**

Comparison of 2 Actions

	Crit. 1 (/20)	Crit. 2 (rating)	Crit. 3 (qual.)	Crit. 4 (Y/N)	...
Action 1	18	135	G	Yes	...
Action 2	9	147	Difference = 6		
Action 3	15	129	VG	No	...
Action 4	12	146	VB	?	...
Action 5	7	121	G	Yes	...
...

Preference Function



Indifference threshold

Linear

Preference threshold

Pairwise Comparisons

- For each criterion g_j :
 - Preference function P_j
 - Weight w_j
- Multicriteria preference degree of a over b :

$$\pi(a,b) = \sum_{j=1}^k w_j P_j(a,b)$$

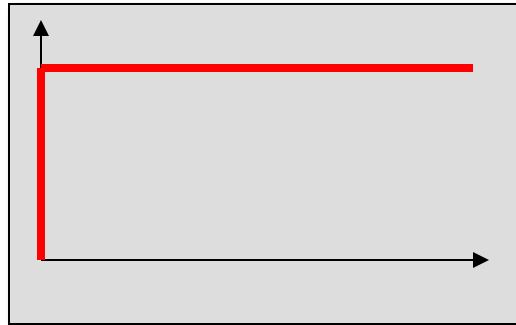
– Properties:

$$0 \leq \pi(a,b) \leq 1$$

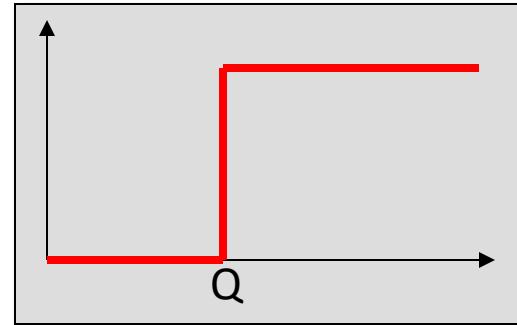
$$\pi(a,b) > 0 \Rightarrow \pi(b,a) = 0$$

Preference Functions

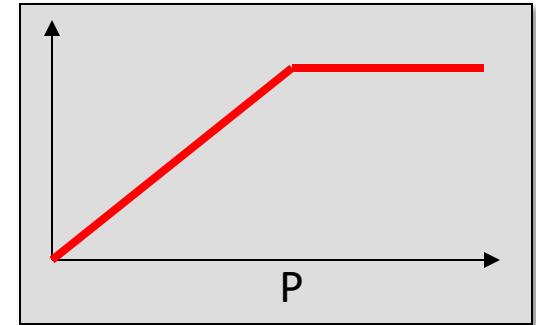
(as in **Visual PROMETHEE** software)



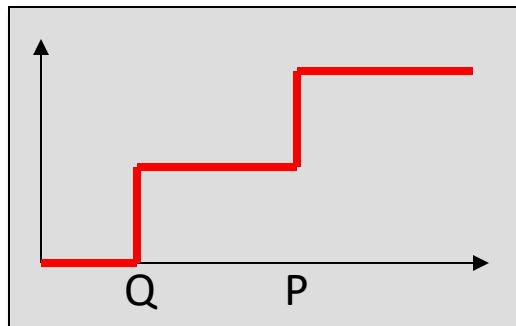
Usual



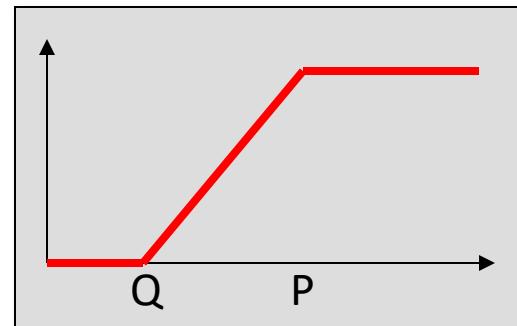
U-shape



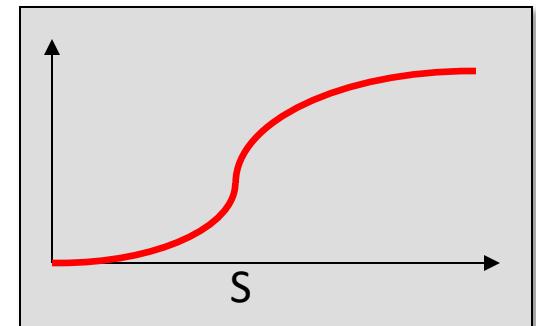
V-shape



Level



Linear

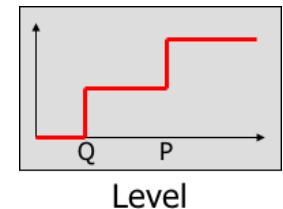
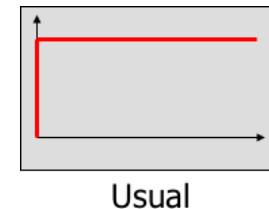
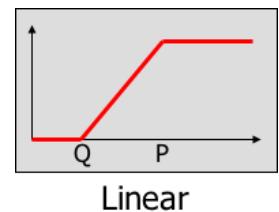
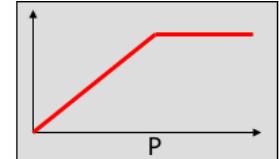


Gaussian

Preference Functions

- For continuous quantitative criteria (e.g. cost, price, power):
 - V-shape (no indifference threshold)
 - Linear

- For qualitative or discrete quantitative criteria (e.g. « very good to very bad », number of USB ports):
 - Usual (no thresholds)
 - Level

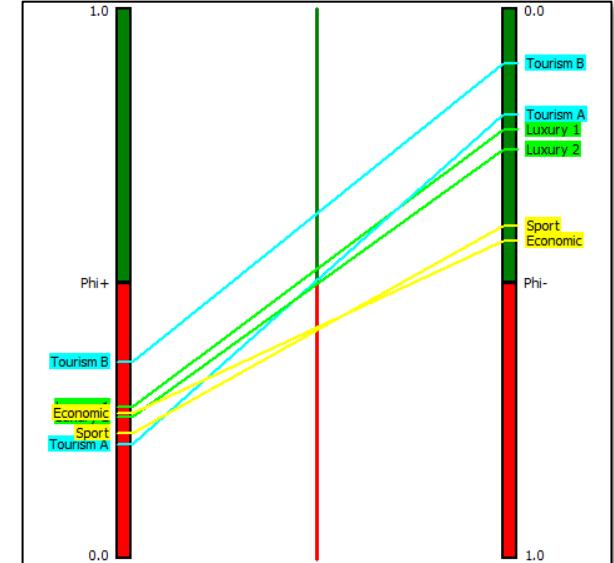
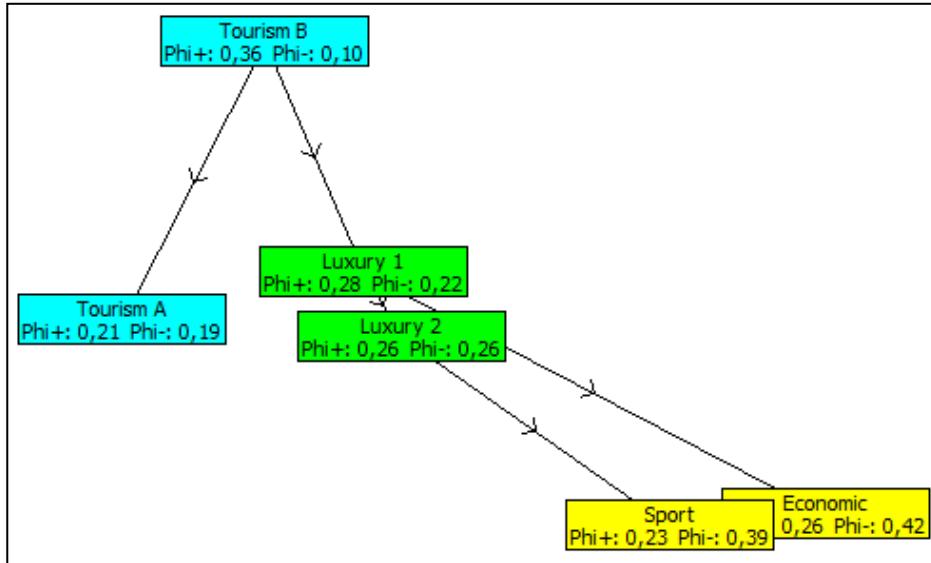


Preference Flows

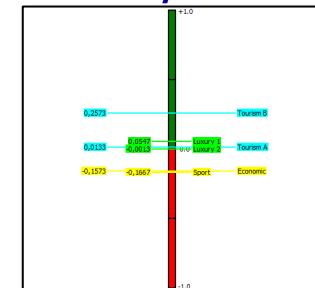
- Relative scores computed for the actions.
- Leaving (+) and entering (−) flows:
 - Strength: $0 \leq \phi^+ \leq 1$
 - Weakness: $0 \leq \phi^- \leq 1$
- Net flow:
 - Balance: $-1 \leq \phi = \phi^+ - \phi^- \leq +1$
- Unicriterion net flows:
 - Standardized scores for each criterion:
$$\text{criterion } f_j \Rightarrow -1 \leq \phi_j \leq +1$$

PROMETHEE I & II Rankings

- PROMETHEE I : partial ranking –

 ϕ^+, ϕ^-


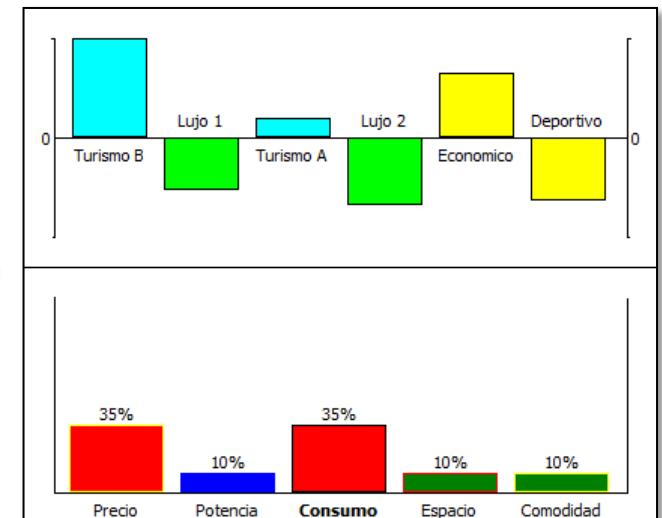
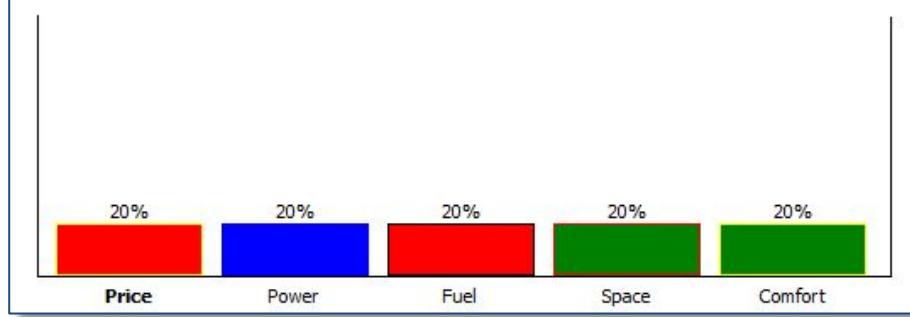
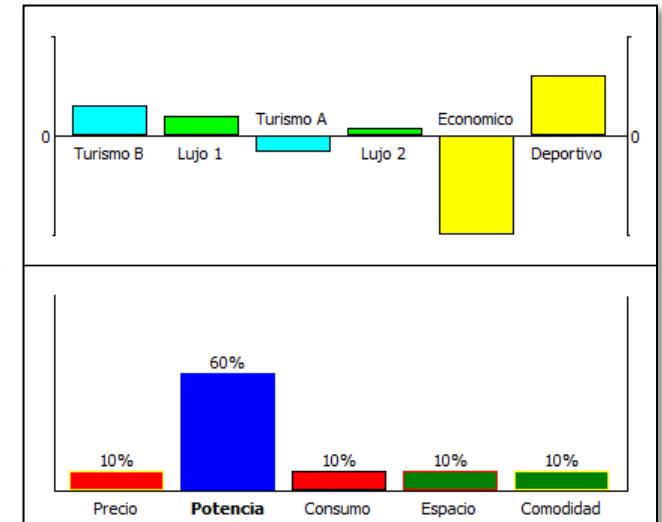
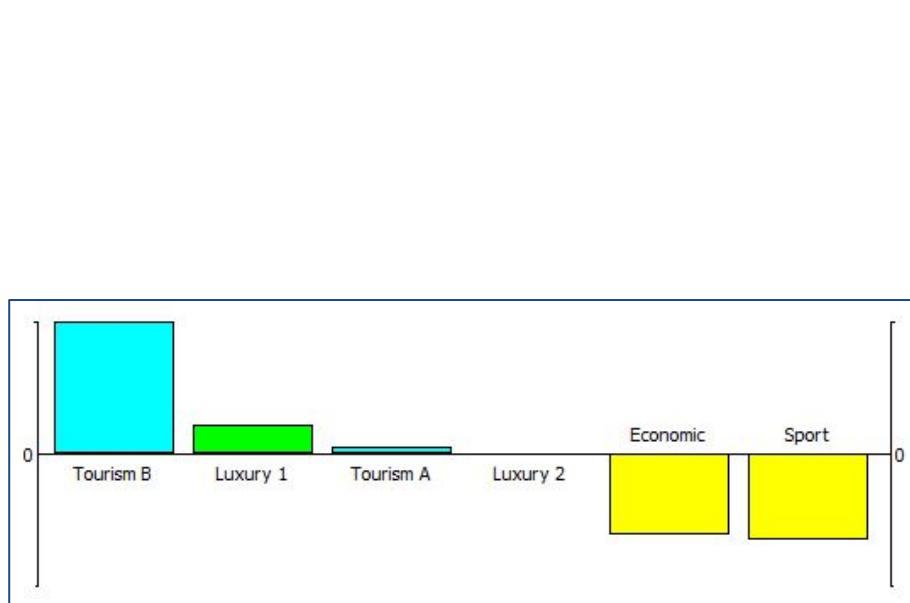
- PROMETHEE II : complete ranking –

 ϕ


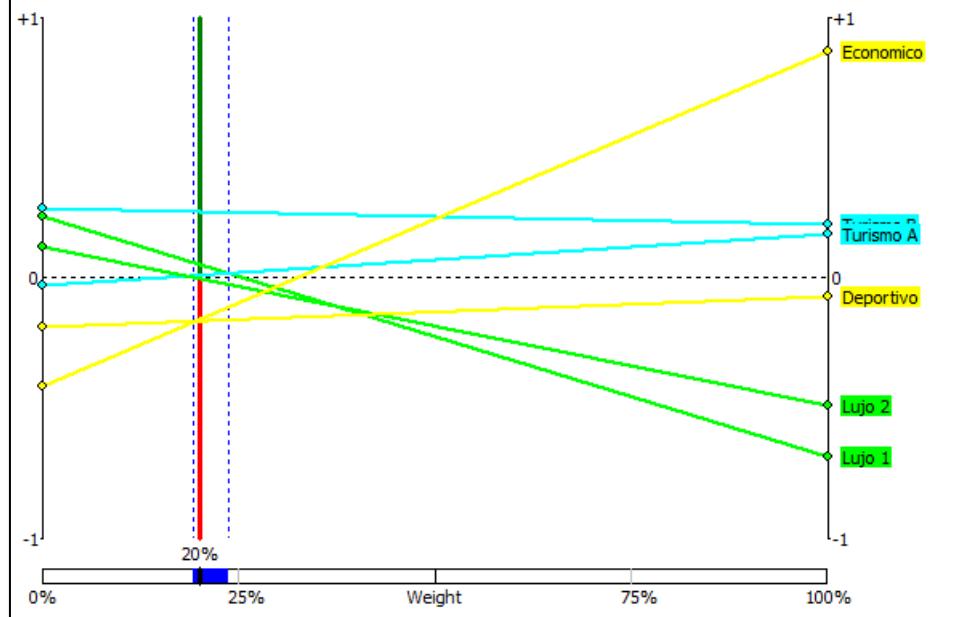
Sensitivity Analysis with **PROMETHEE**

- Criteria weights \leftrightarrow **PROMETHEE** rankings.
- Interactive weight sensitivity analysis:
« Walking Weights ».
- Robustness with respect to weight values?
 - Weight stability intervals.
 - Visual weight stability intervals.

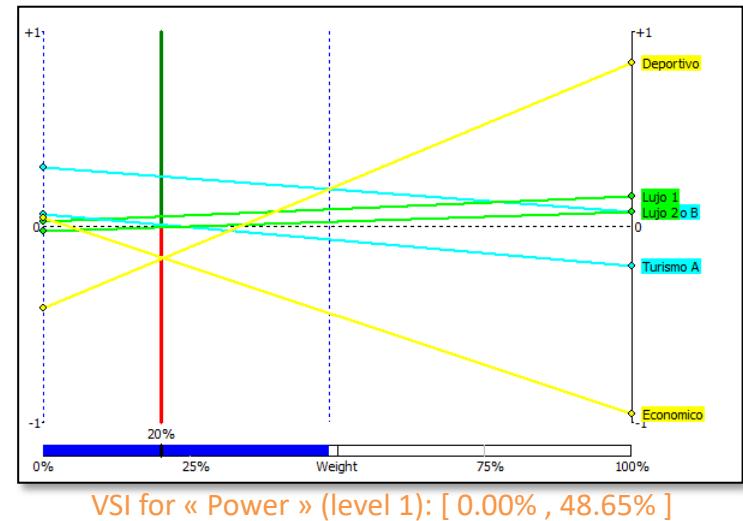
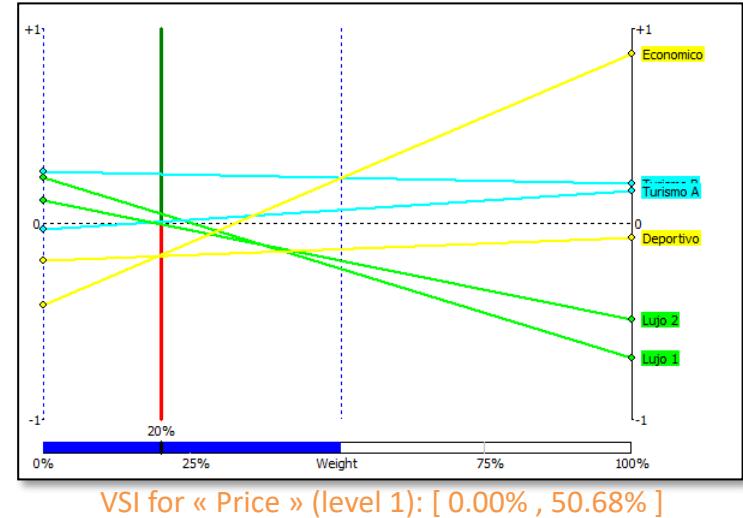
Walking Weights



Visual Stability Intervals



VSI for « Price » (level 6):
 [19.20% , 23.70%]

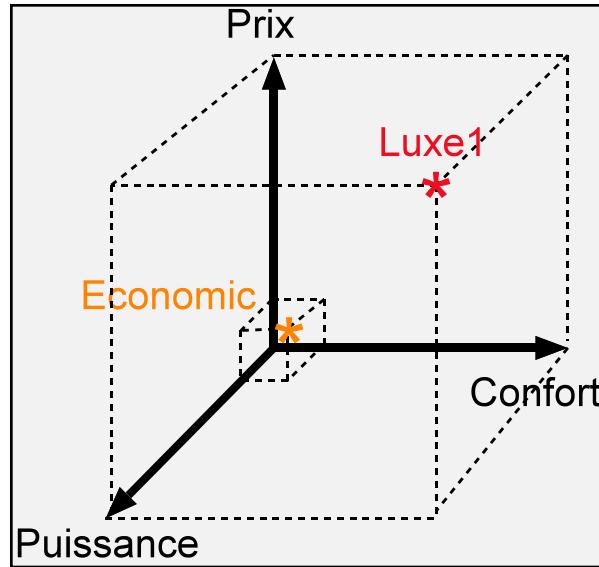


Limits of a Ranking Method

- Robustness of the ranking?
- « Blind » sensitivity analysis.
- Closely ranked actions can have quite different profiles.
- Origin of incomparabilities?
 - Usefulness of a complementary descriptive approach.

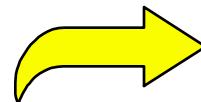
- Visual descriptive analysis.
- Better understanding of the decision problem:
 - Conflicting criteria.
 - Action profiles.
 - Possible compromise solutions.
- Reducing the multicriteria dimension:
 - Principal components analysis.

GAIA

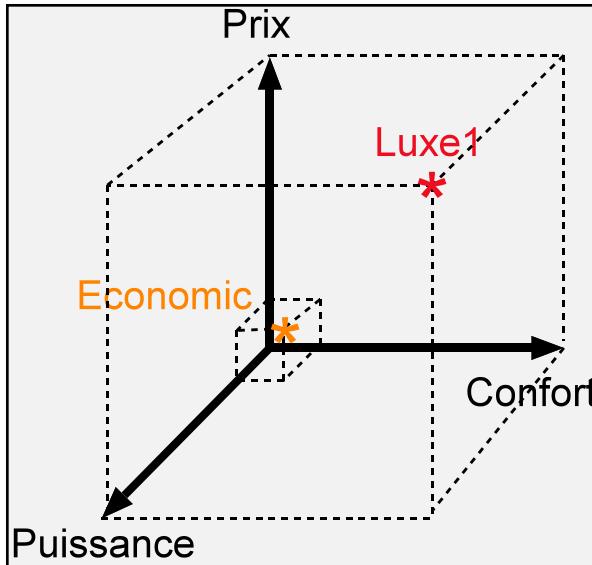


- Graphical representation.
- 5 dimensions!

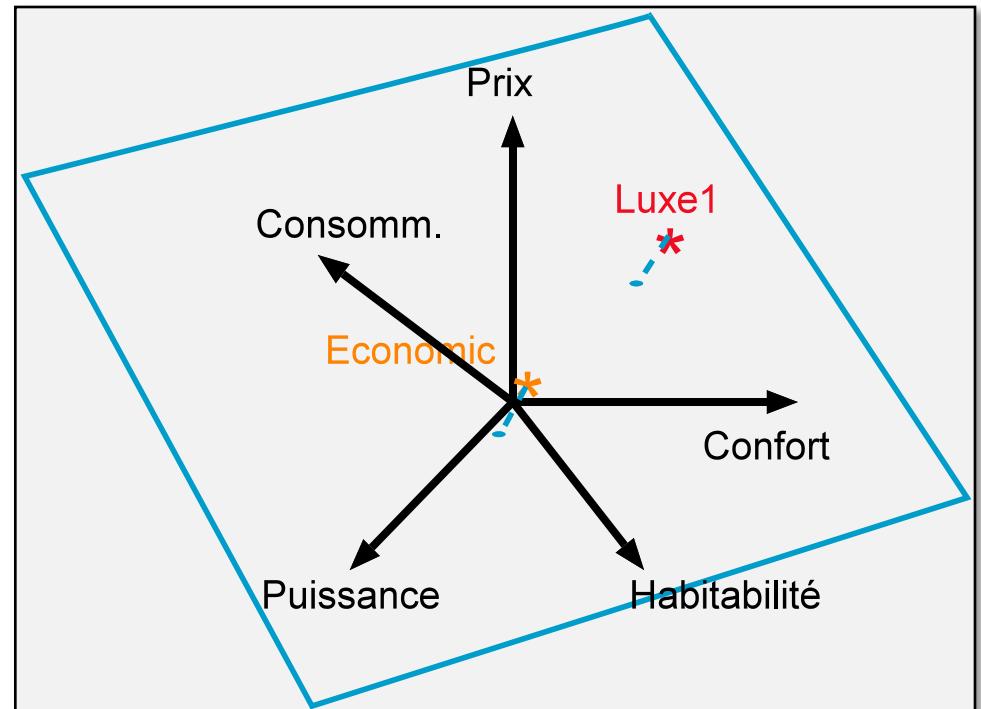
GAIA



1. Computation of unicriterion net flows (normalization)
2. Projection on a plane:

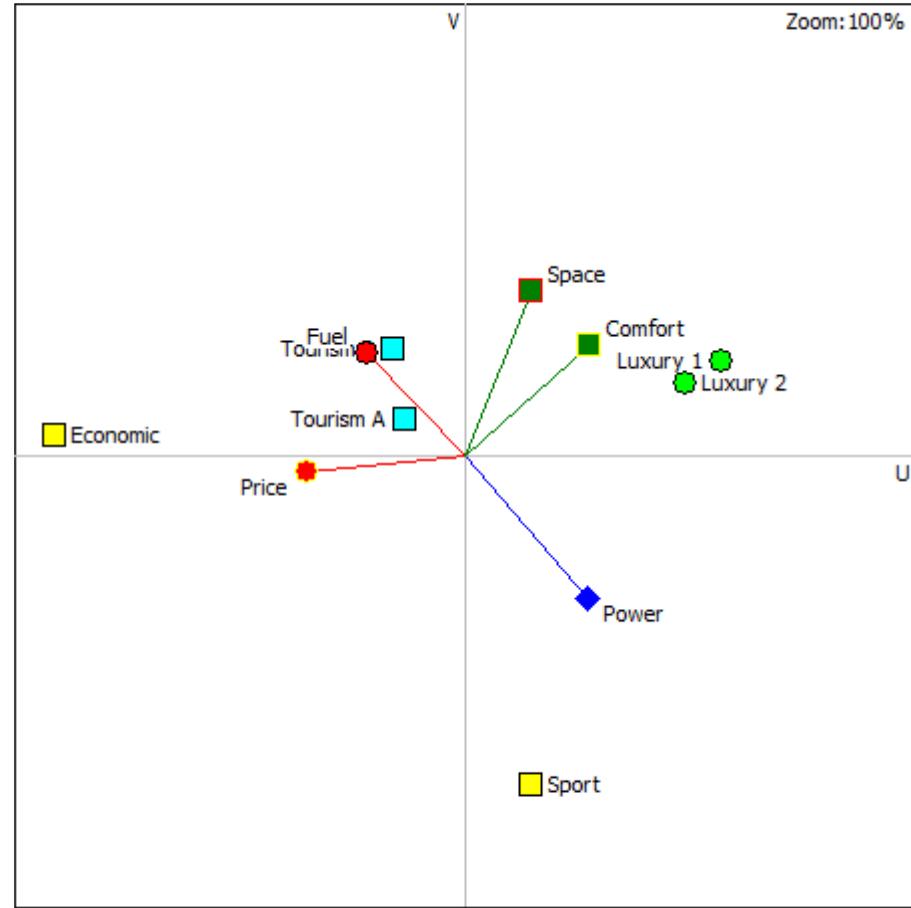


- Graphical representation.
- 5 dimensions!

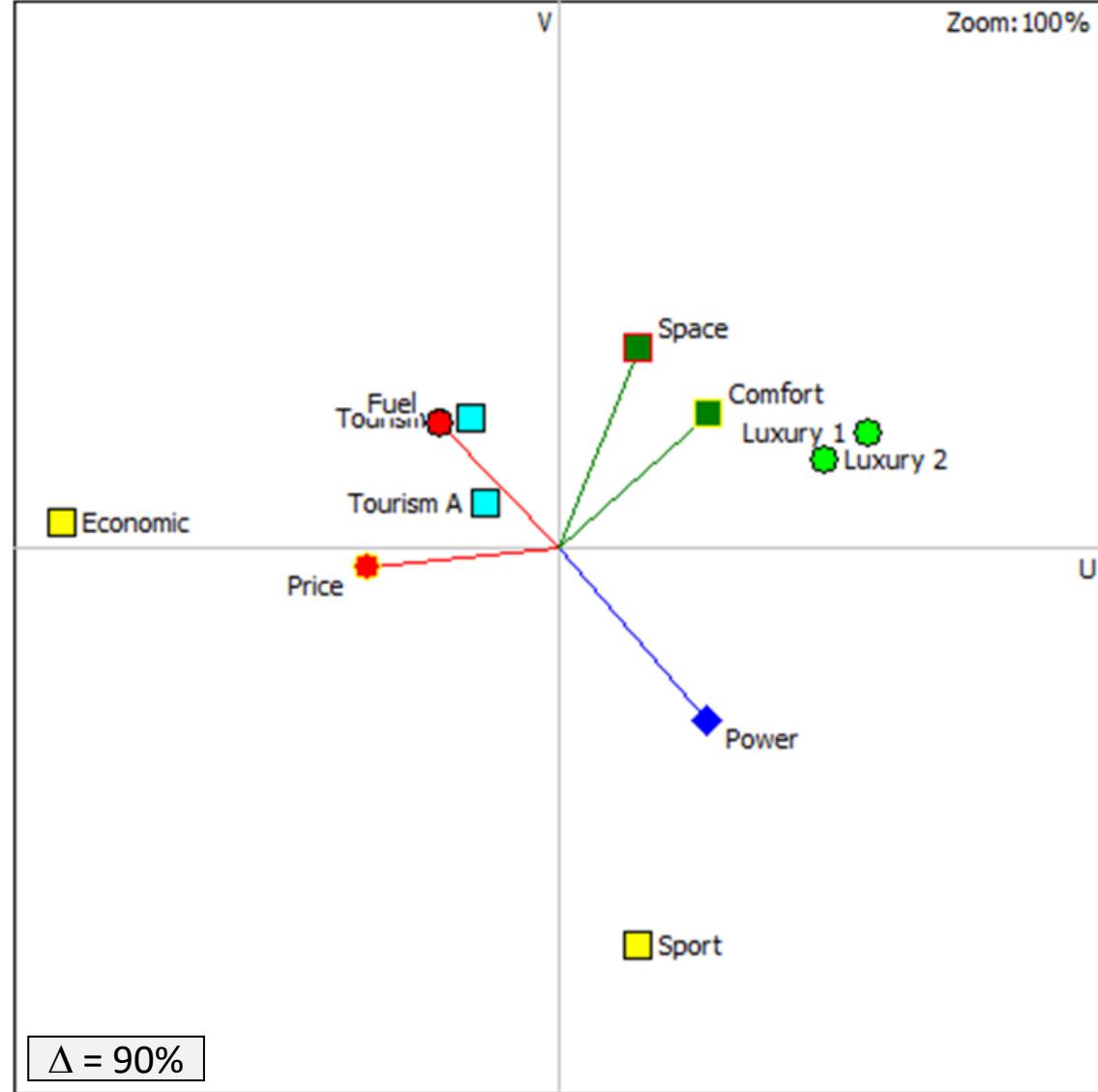


GAIA

- Discover conflicts among criteria.
- Identify potential compromises.
- Help to fix priorities.

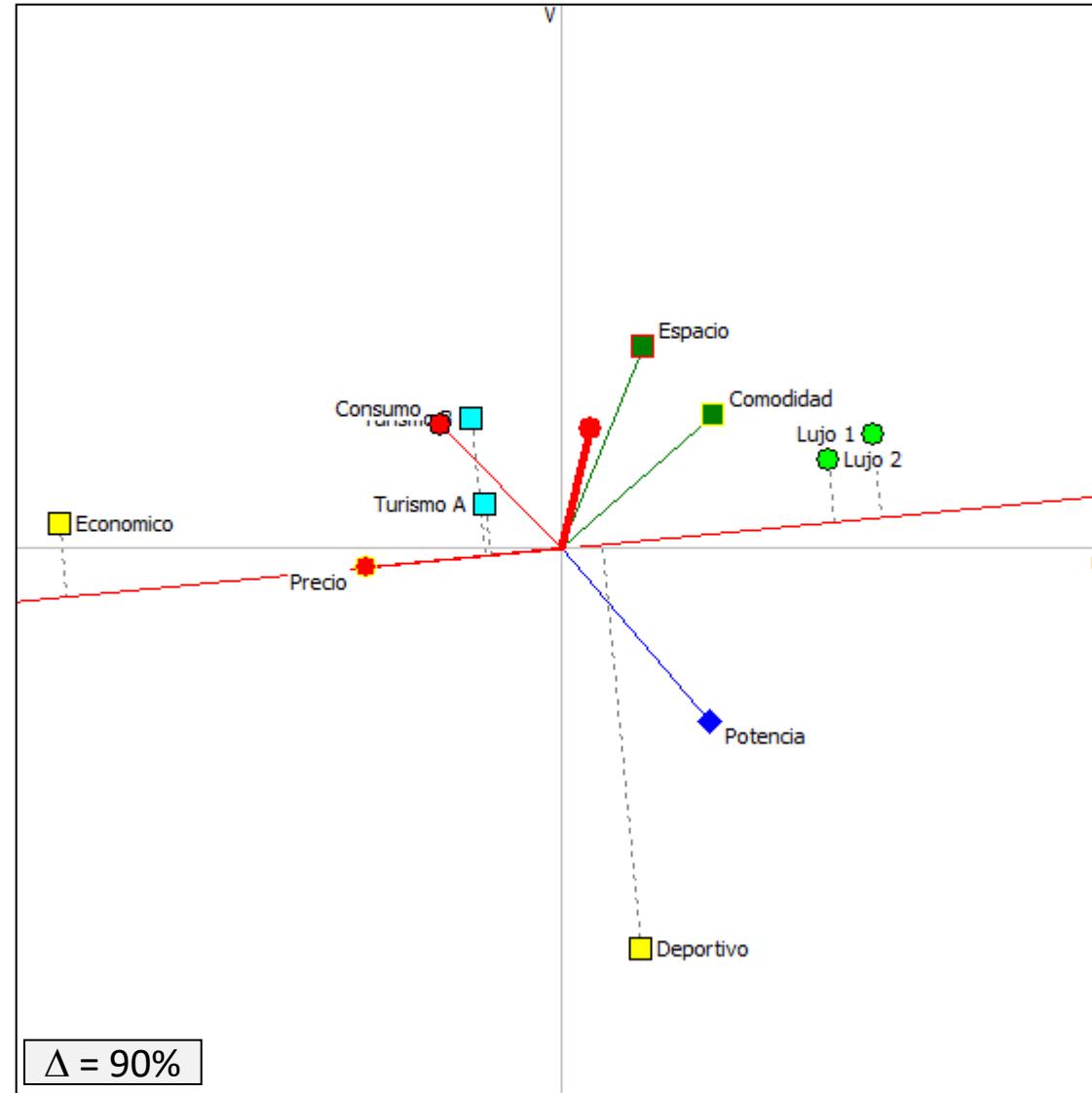


- Actions: points
- Criteria: axes



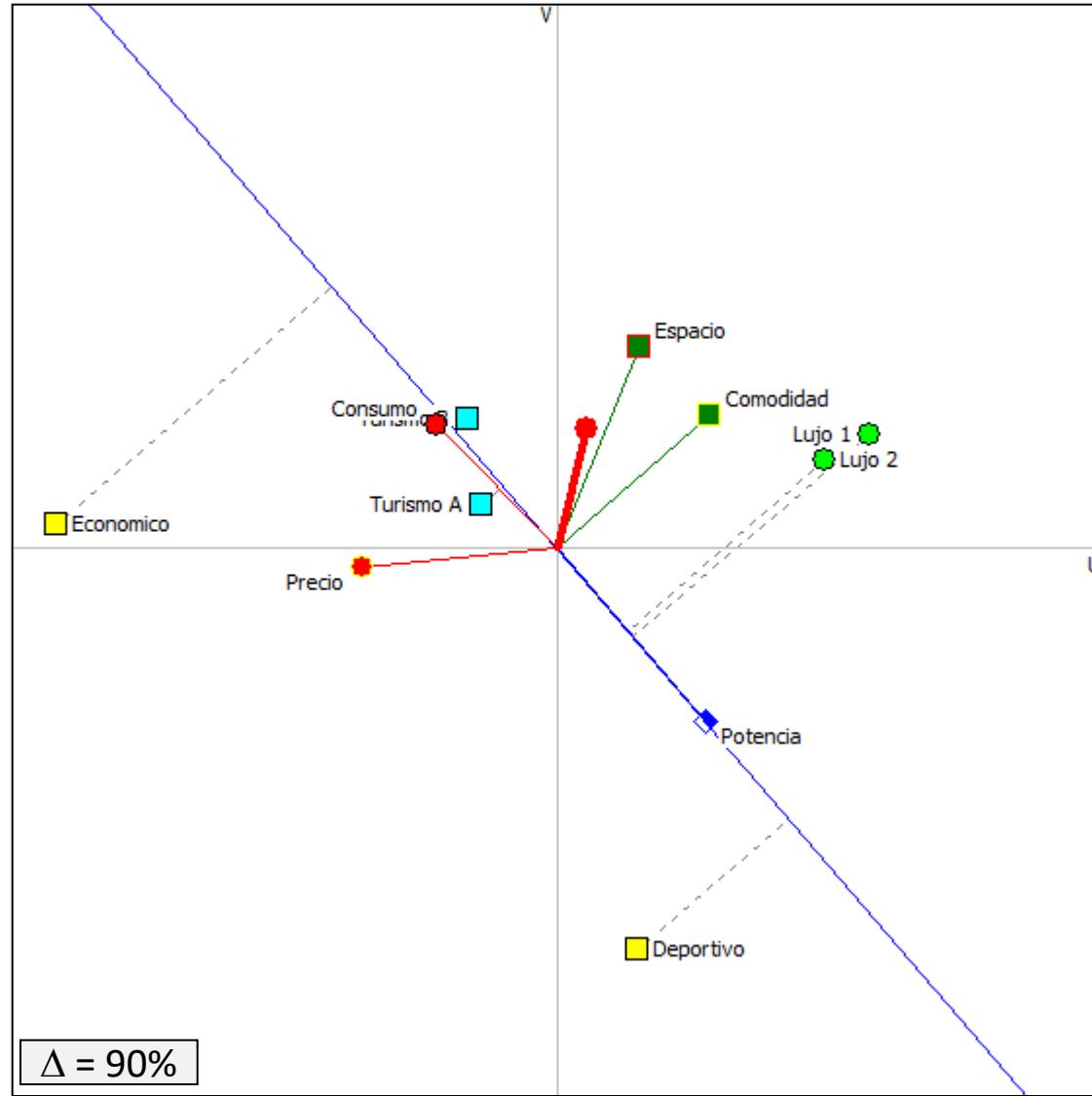
Price

- Economic: 15 k€
- Tourism: 25,5-26 k€
- Sport: 29 k€
- Luxury: 35-38 k€



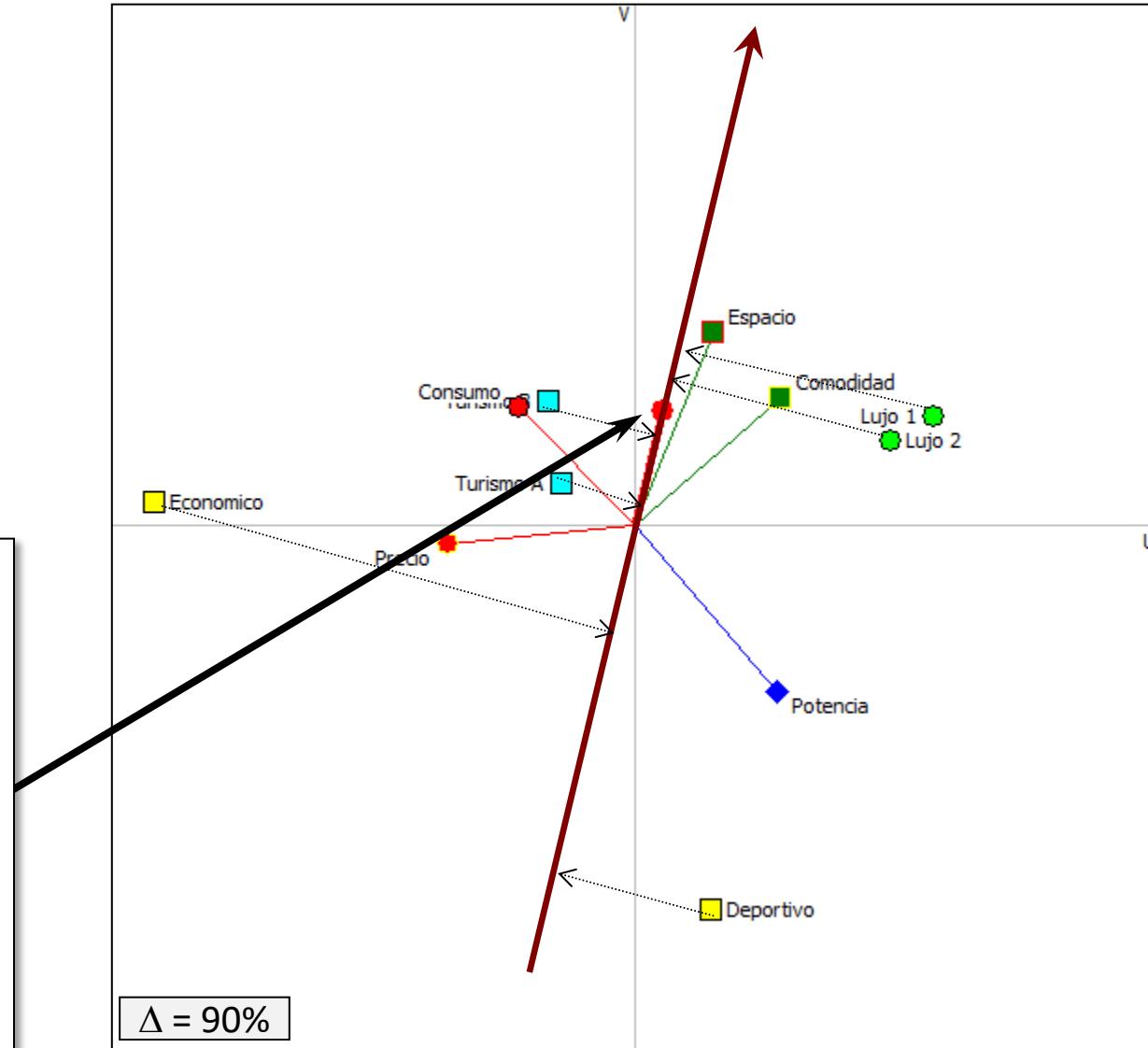
Power

- Sport: 110 kW
- Luxury: 85-90 kW
- Tourism: 75-85 kW
- Economic: 50 kW

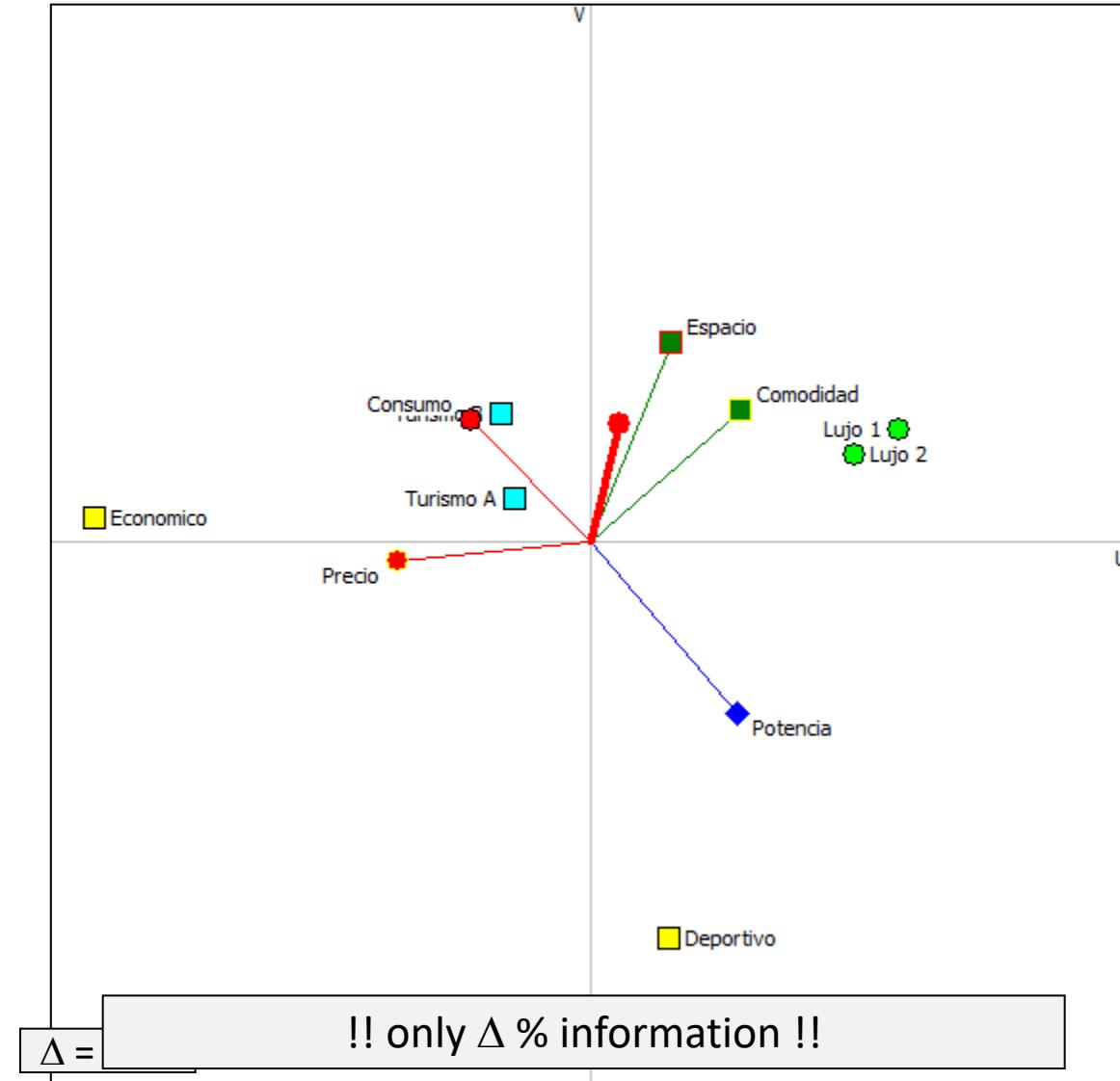


PROMETHEE II !

- Tourism B : 0,26
- Luxury 1 : 0,06
- Tourism A : 0,02
- Luxury 2 : 0,00
- Economic : -0,15
- Sport : -0,17



- Actions: points
- Criteria: axes
- Decision axis



What is important in **GAIA**?

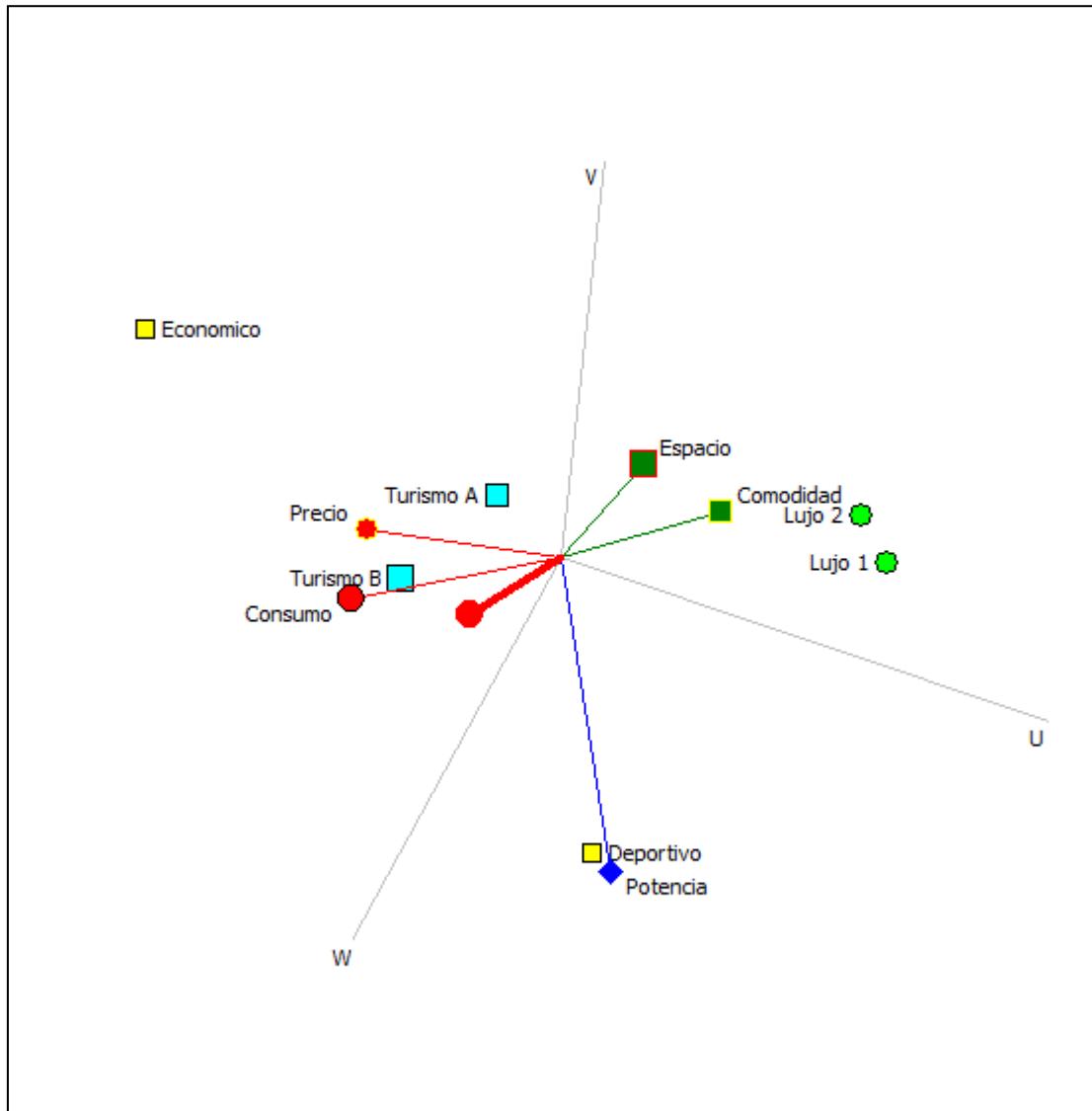
- Quality (Δ) of the representation:
 $\Delta < 60\%$ $60\% \leq \Delta \leq 75\%$ $\Delta > 75\%$
- Direction of the criteria axes:
 - Groups of criteria expressing similar preferences (potential redundancies...).
 - Conflicting criteria.
- Length of the criteria axes:
 - Shorter: less discriminant criterion.
 - Longer: more discriminant criterion.
- Position of the actions:
 - Clusters of actions with similar profiles.
 - Position with respect to the **direction** of (not the proximity to) the criteria axes : strengths and weaknesses.

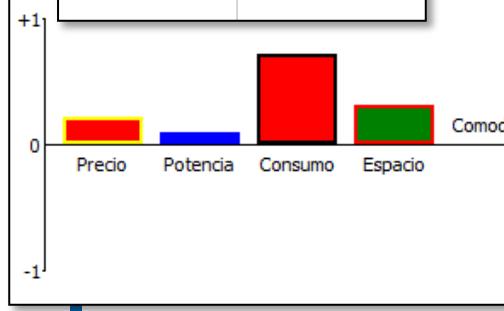
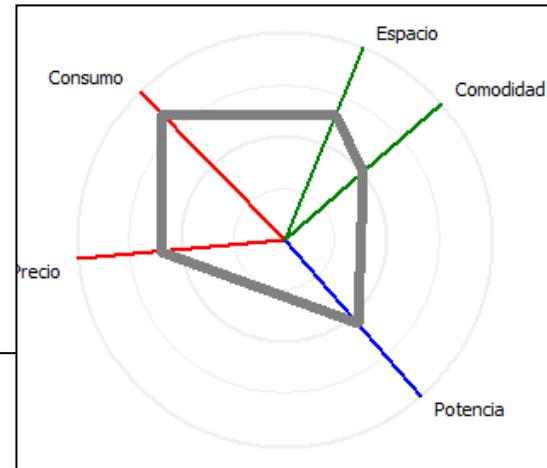
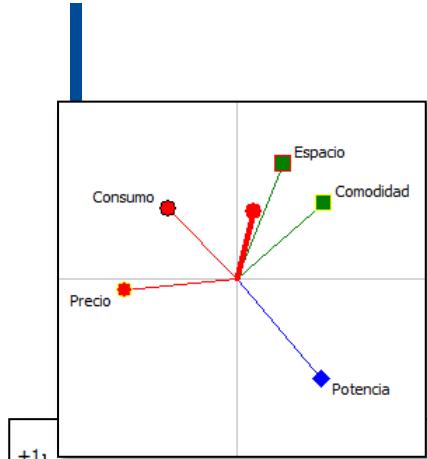
Sensitivity Analysis with **GAIA**

- Criteria weights \leftrightarrow Decision axis position.
- Interactive weight sensitivity analysis:
« Walking Weights ».
- Robustness with respect to weight values?
 - Decision maker « brain » (**PROMETHEE VI**).
 - Area determined by the tip of the decision axis when criteria weights are changed within predefined percentages.

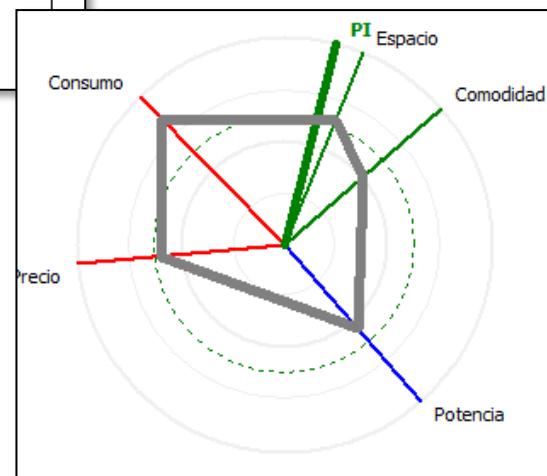
Enhancing **GAIA**

- Limits of **GAIA**:
 - Imperfect view of the multicriteria data ($\Delta\%$).
 - Potential distortion of the action profiles.
 - Non-optimal representation of the decision axis (weights) and distortion of the **PROMETHEE II** ranking (especially when the decision axis is shorter).
- New « **GAIA**-type » views:
 - **GAIA 3D**
 - **GAIA Webs**

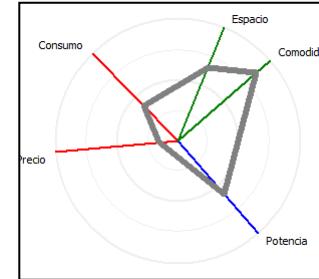




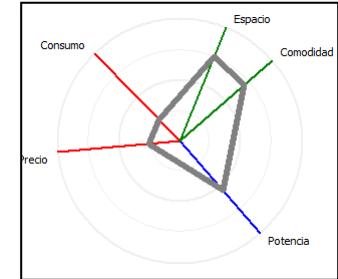
GAIA Web – Tourism B



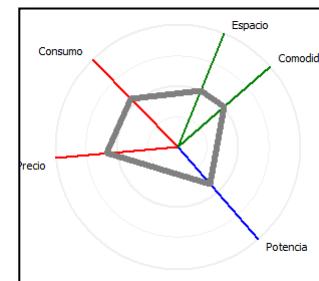
Action profile – Tourism B



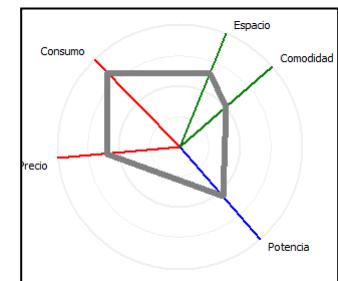
Luxury 1



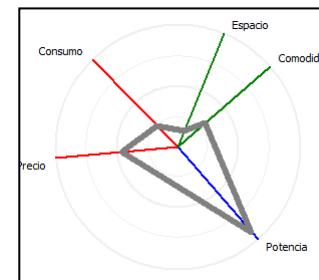
Luxury 2



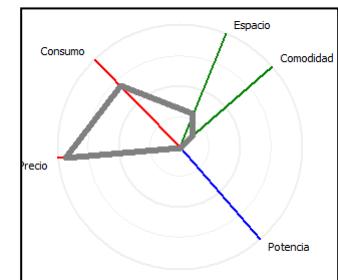
Tourism A



Tourism B



Sport



Economic

One or Several Stakeholders ?

- Single stakeholder:
 - One actor (the decision maker).
 - One multicriteria table and one preference structure.
- Multiple stakeholders:
 - Several actors (including decision maker(s)).
 - Several multicriteria tables and preference structures.
 - Search for consensus.

Example

- A Greek family.
- Three stakeholders (“decision makers”):
 - dad,
 - mom,
 - the kid.
- Three scenarios.
- Three multicriteria tables:
 - Different priorities.
 - Subjective evaluation of comfort.

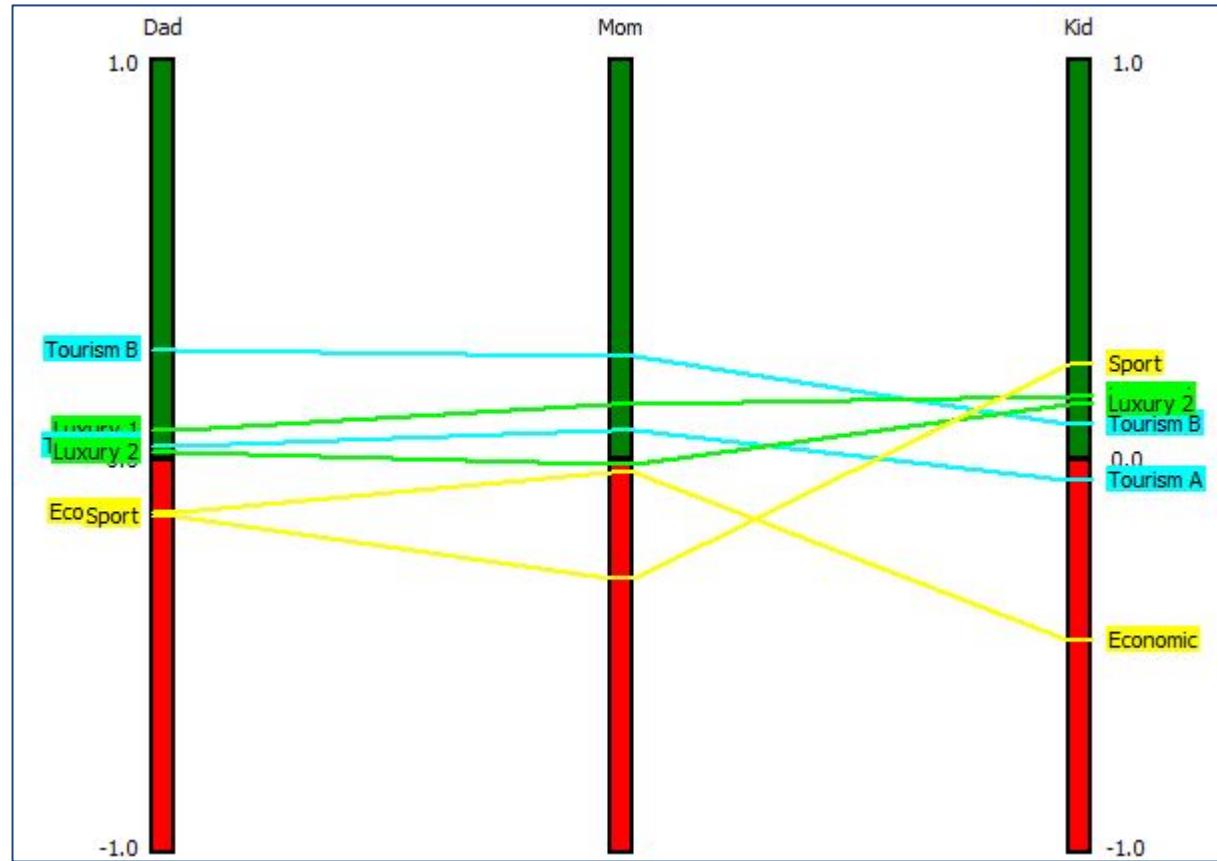
Multi-scenarios Model

- Scenarios:
 - Points of view (stakeholders – GDSS)
 - Hypotheses, ...
- Evaluations:
 - ‘Objective’ criteria: common evaluations.
 - ‘Subjective’ criteria: specific evaluations for each scenario.
- Specific preference structures :
 - Weights, preference thresholds.

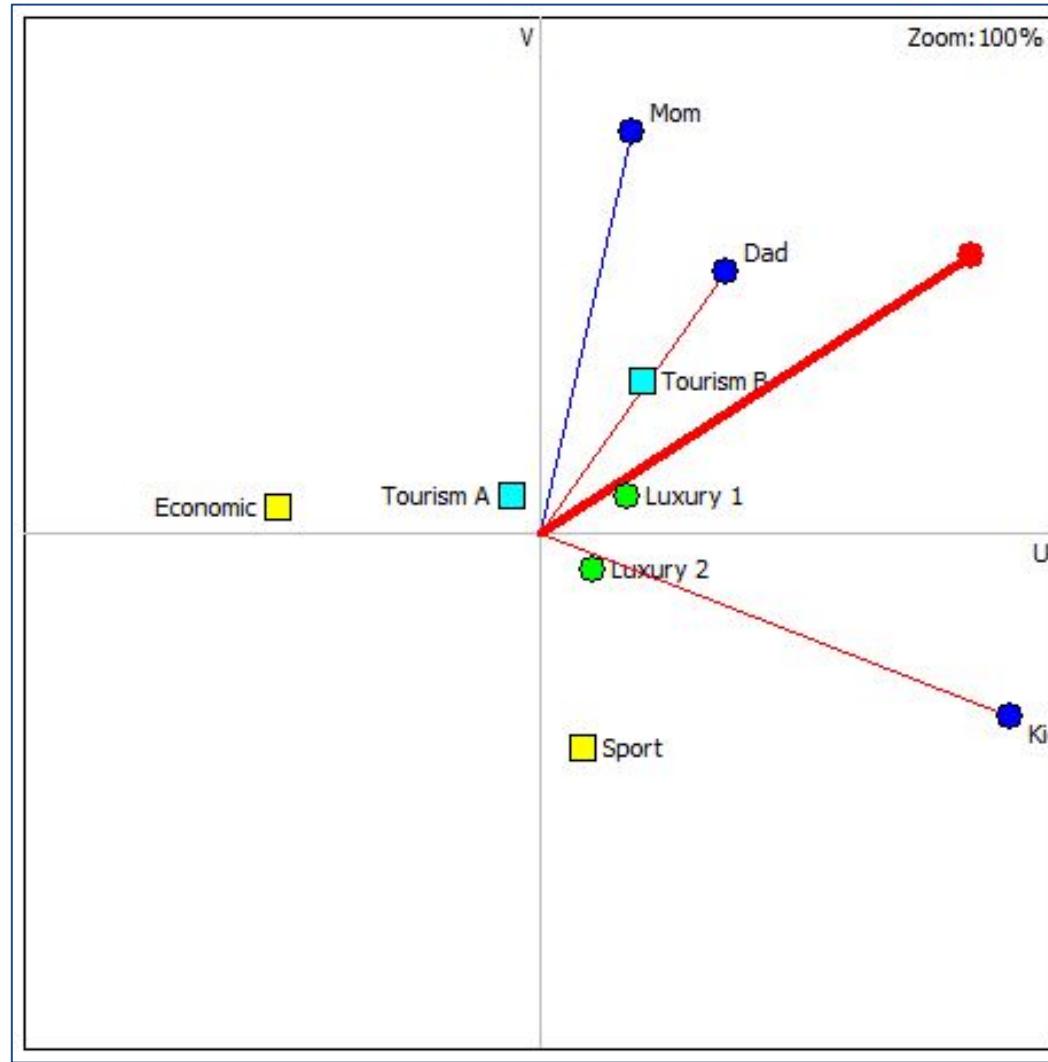
Multi-scenarios Model

- Adaptation of **PROMETHEE**:
 - Individual rankings,
 - Global (group) ranking with possible weighing of the scenarios.
- Adaptation of **GAIA**:
 - Three different analyses:
 - **GAIA**-Criteria,
 - **GAIA**-Scenarios,
 - **GAIA**-Unicriterion.

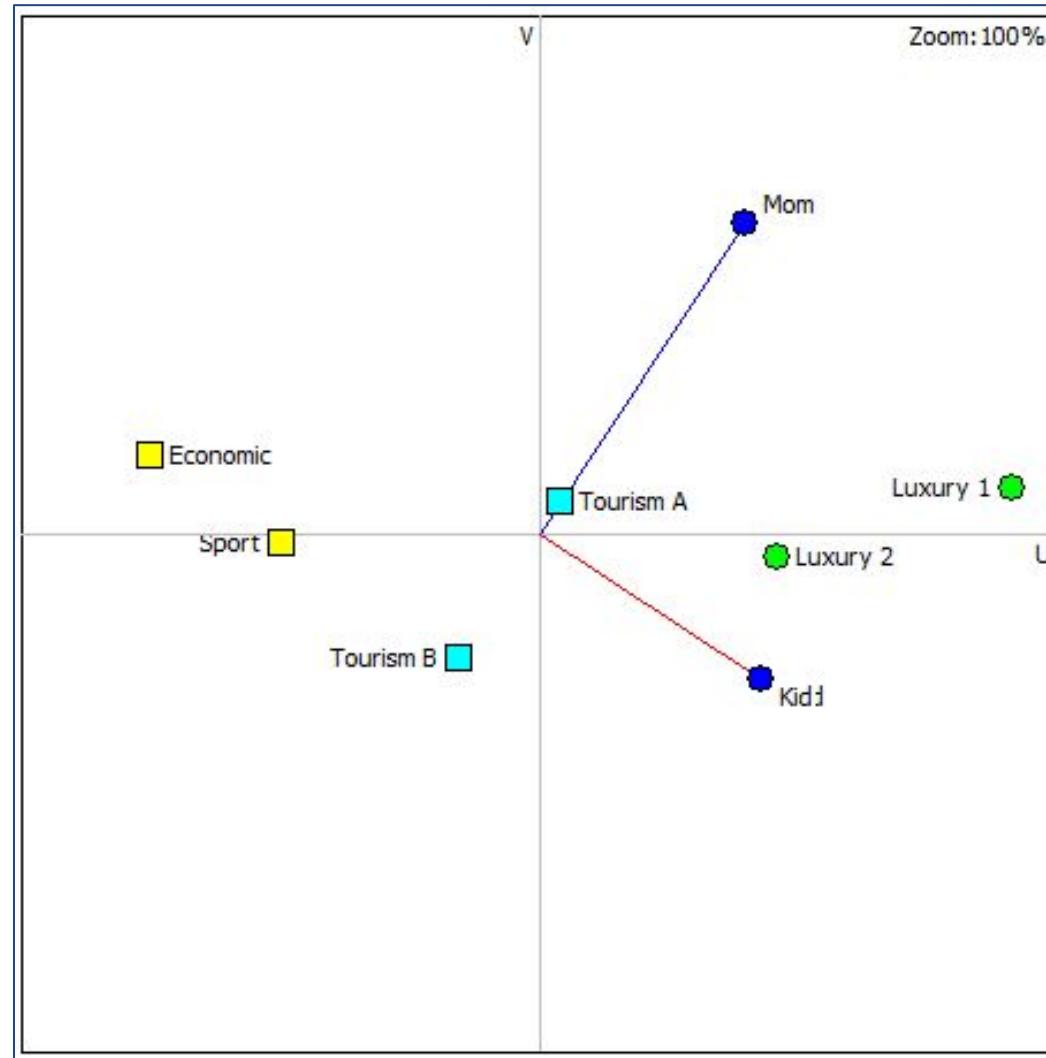
Individual PROMETHEE rankings



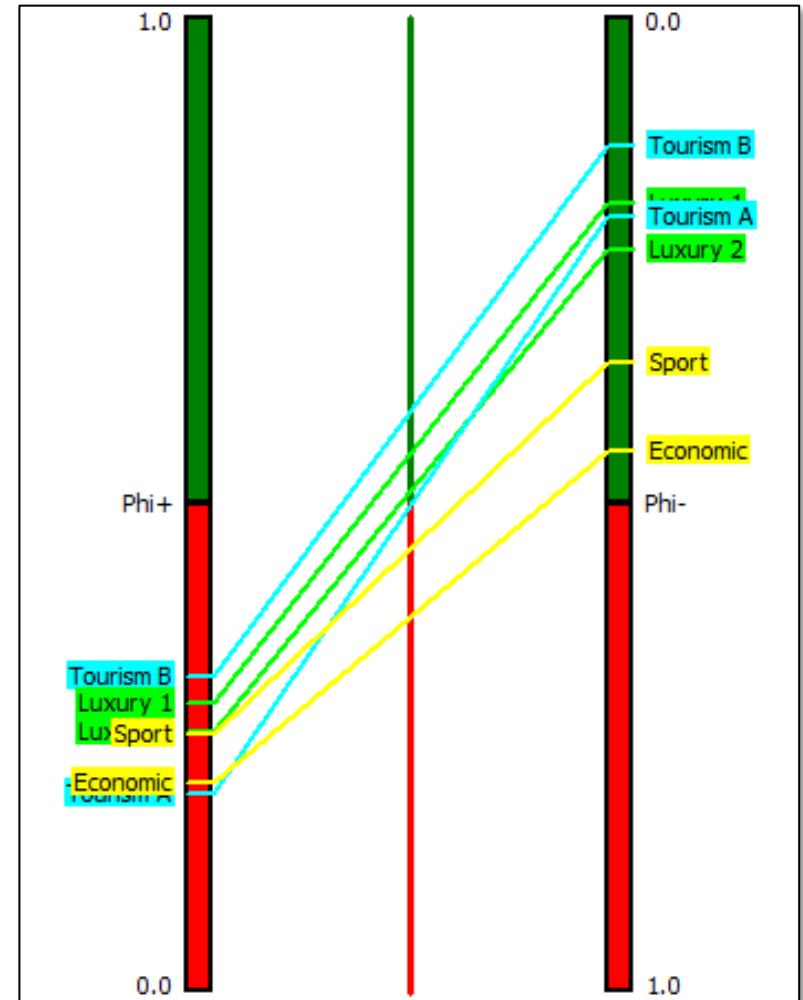
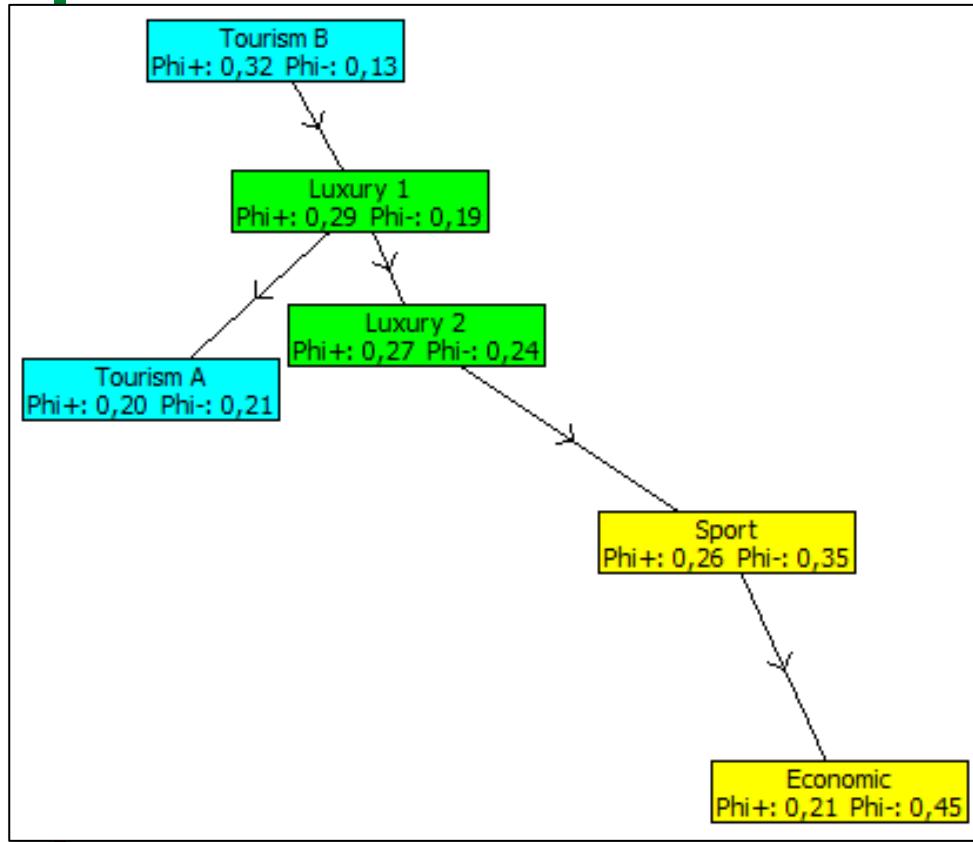
GDSS-GAIA: Scenarios



GDSS-GAIA: Criterion Comfort



« Family » (group) ranking



WWW.PROMETHEE-GAIA.NET

- **Visual PROMETHEE** software:
 - Free Academic Edition
 - Business Edition
- **Visual PROMETHEE** Manual (PDF or ebook)
- More information:
 - Documents available at www.promethee-gaia.net
 - biblio.promethee-gaia.net :
 - Over 2000 references available.
 - Services: Training, Coaching, Free seminars
 - LinkedIn group, Twitter, ResearchGate, ...

What next?

- First: Thanks to all of you! 谢谢
 - Continue...
 - Check <http://www.promethee-gaia.net>
 - Join PROMETHEE methods LinkedIn group
 - Download Visual PROMETHEE
 - Free full-featured Academic Edition
 - Interact with us:
 - PROMETHEE *Days 2019* in Split next week!
 - PROMETHEE *Days 2020* in Tangier next year!
- <http://www.prometedays.com>